



# UGANDA WILDLIFE AUTHORITY

OFFICE OF THE EXECUTIVE DIRECTOR  
PLOT 7 KIRA ROAD KAMWOKYA  
P. O. Box 3530, Kampala, Uganda

Our Ref: EDO /01

10<sup>th</sup> March 2020

All Tourism Stakeholders,

## NOTICE FOR TOURISM STAKEHOLDERS ON MINOR CHANGES IN THE RESCHEDULING OF TOURISM ACTIVITIES IN UWA MANAGED PROTECTED AREAS

In a bid to strengthen Uganda's level of preparedness in the fight and containment of the New Corona Virus (COVID-19), The Ministry of Health has advised that travellers from high-risk countries will have to undergo a 14-day self-isolation and avoid contact with others to prevent the spread of the virus.

Uganda Tourism Board has further recommended that intended travellers to Uganda from affected countries maintain their bookings but delay their travel until a later date when the disease is globally contained.

Uganda Wildlife Authority is cognizant of the fact that due to the above measures, some tourists may find it necessary to change their planned travel plans. The Authority has therefore reviewed its reservations, booking and cancellation guidelines as follows:

1. Any request for cancellation will follow the existing cancellation policy/procedure.
2. All late reschedules will not be charged for clients whose travels are affected by coronavirus as long as the request is made before the tracking date. However, no more than two reschedules will be allowed for any one activity.
3. All permits should be fully paid for at least one week to the tracking date.
4. All discounted permits can be similarly rescheduled without any fines.

The above provisions will be in effect until 31<sup>st</sup> March 2021, unless otherwise changed after a review process.

These provisions will be reviewed from time to time especially based on the progress of handling the coronavirus outbreak.

*Conserving for Generations*



**EXECUTIVE DIRECTOR**

Copy to: Permanent Secretary, MTWA  
Chairman, UWA BoT  
CEO UTB  
President UTA  
CEO AUTO